

Reservations Policy

BOOKING A RESERVATION

At Negril ATL, we encourage guests to make reservations online via the www.negrilatl.com website. Guests can click on the [BOOK NOW RESY](#) box, where they are able to select the number of guests, date and time, for in-house dining. Reservations can also be made via the phone (404-464-7159). Credit cards are used to hold reservations and are not charged unless in the case of a NO SHOW (*see below CANCELLATION for more details*). An email confirmation with your reservation details will be sent upon completion.

Modifications to your reservation can be done up to the day of, depending solely on availability. For any additional assistance with booking a reservation, please contact the restaurant directly at (404-464-7159) or submit an enquiry via info@negrilatl.com.

There's a 10 minute grace period per reservation. Thereafter, the guest may be Waitlisted, depending on availability from missed reservations.

TIMING

We strive to honor our guests' bookings in a timely manner.

- o 2 - 4 guests - 90 minutes
- o For large reservations that require more time, we recommend booking a pre-Fixe or a private experience.

CANCELLATION

Reservations can be cancelled up to 24 hours prior to the reservation time, without penalty. Thereafter, cancelling a reservation will trigger a \$5.00 fee per guest. NO SHOWs will incur a \$5.00 fee per guest.

LARGE GROUPS (15-25 GUESTS)

Large groups of 15 to 25 guests are required to book a Pre Fixe reservation. The pre Fixe option can be booked online via [RESY](#). Guests are seated when the entire group has arrived.

LARGE GROUPS (25+ GUESTS)

Groups over 25 guests are required to book a semi private or private area of the restaurant for their event. This can be done online through our [Special Event form](#) or via email at events@negrilatl.com.

GUESTS UNDER 21

Negril ATL prides itself as being a family-friendly restaurant, therefore, all ages are welcomed in the main DINING ROOM and PATIO, regardless of day or time. Anyone under the age of 21 will not be permitted in the RHUM LOFT area after 8pm, if not part of a pre-booked private event.

ACCESSIBILITY

Negril ATL welcomes people with disabilities. If you or an accompanying guest in your party requires any special accommodations, kindly inform us as soon as possible, so consideration can be made in seating and accessibility. We desire for you to have the best dining experience at Negril ATL.

GRATUITY

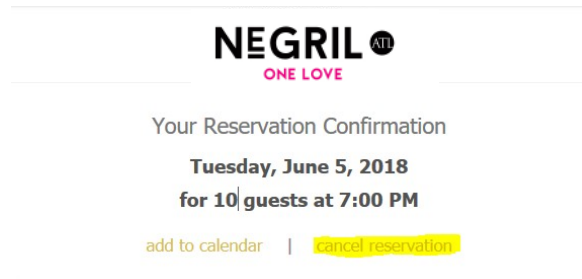
Negril ATL charges a 20% gratuity on:

1. In-house dining for two or more guests.
2. Pre Fixe reservations
3. Events (private or semi-private)

FAQS

How do I cancel a dining reservation at Negril ATL?

- A. You can cancel your reservation online or via phone (404-464-7159).
- B. To cancel a reservation online, refer to the original confirmation email and simply click "cancel reservation"; or via text message, and reply 9.
- C. All Pre Fixe and Event payments are non-refundable and forfeited upon cancellation. Negril ATL reserves the right uphold this policy.
- D. **Reservations are held for only 10 minutes.**



Email Confirmation - Click "Cancel Reservation"

Why is a credit card required to make a reservation?

A credit card is required to secure a dining reservation. Your credit card will be not be charged before you dine. If you CANCEL within 24 hours of the reservation time or are tagged as a NO SHOW, there will be a \$5 fee per person on the reservation.

Can I make changes to my reservation?

Yes, changes can be made to your reservation. Keep us abreast of any changes and we will try to accommodate modifications in party size, date and time.

What happens if I am running late?

Notify the restaurant as soon as possible of any delays in arriving. Attempts will be made to accommodate LATE RESERVATIONS, however we cannot guarantee that guests who arrive late will be seated. Late arrivals WILL NOT BE SEATED **if** it interferes with later reservations! **Reservations are held for 10 minutes only.**

Why can't some members of my party be seated?

All guests must be present at the restaurant to seat entire groups. **Reservations will be held for 10 minutes only.**

What are the parking options?

- A. Adjacent to the restaurant is a paid parking facility. Operated by Eagle Parking.
- B. Inter Park - 521 Peachtree Street, Atlanta GA 30308 - paid parking facility.

Are children allowed in the restaurant for dinner?

Negril ATL is a family-friendly restaurant therefore children of any age are allowed to dine at the restaurant.

Why is my 18 year old not allowed to dine in the RHUM LOFT after 8pm?

The RHUM LOFT is for adults over the age of 21 after 8PM, with the exception of private event bookings.

My parents have mobility issues - can they dine at Negril?

Kindly inform the restaurant as soon as possible of any mobility issues so consideration can be made regarding seating. Additionally, inform the hostess and server if issue is not evident so accessibility can be made, where necessary.

What's the dress code?

Stylish!!!

Why can't I make a reservation for a private event on a Saturday?

Negril ATL requires special provisions to host any private / semi private events on a Saturday. Please reach out to our events department with a request at:

Events@negrilatl.com or [404-464-7159](tel:404-464-7159).

Why can't I get confirmation for a seat in the RHUM LOFT?

All guests are seated based on when their time of arrival and availability. Our seating system is based on first come, first serve basis (even with reservations). Please call [404-464-7159](tel:404-464-7159) for any request and will do our best to accommodate you.

Why do I have to do a Pre Fixe menu for my large group (15+ guests)?

Negril ATL's Pre Fixe policy is meant to take into consideration the guests' experience and maintain our service level commitment to meet our guests' expectations.

Can I bring a birthday cake from my favorite bakery into the restaurant?

Yes; all external cakes or cupcakes will incur a \$15 plating fee.

Do you have a children's menu?

Not exactly but there are sides and appetizers that are geared towards children such as French fries, whipped sweet potatoes, chicken and pumpkin soup and Mac and cheese.